



PET NANNY SERVICE AGREEMENT

1. *Goldstein's Golden Touch Pet Nanny Services* (hereafter referred to as "GGT") is a professional pet care company. I, *Bobbi Goldstein*, agree to provide services as agreed upon in a reliable and trustworthy manner. In consideration of these services, the client expressly waives any and all claims against me, unless arising from negligence on the part of GGT.
2. GGT shall not be held responsible for the loss, injury, death, or actions of any pet that the client has let outside or has instructed the sitter to allow outside while the sitter is not there. This includes pets with doggie doors and outdoor pets.
3. GGT does not diagnose or make therapy decisions, nor offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian.
4. Understandably, GGT will not sit for acutely ill animals or those with uncontrolled medical conditions. In those circumstances, GGT suggests that the pet be boarded with a vet.
5. GGT cannot accept aggressive animals.
6. GGT will not walk unruly or untrained dogs. All pets must be walked on a leash—no exceptions.
7. GGT will not accept time-specific calls (except where medication schedules must be considered) and will guarantee a 2-3 hour arrival window.
8. GGT's visiting hours fall between 7:00 a.m. and 7:00 p.m. and services are generally completed during these hours.
9. GGT's overnight care begins within a 2-3 hour time frame of client's departure (unless otherwise arranged in advance) and **ends no later than noon the following day to avoid an additional full day/overnight rate.**
10. GGT reserves the right to deny service or terminate service because of safety concerns, financial concerns or inappropriate or uncomfortable situations.
11. GGT reserves the right to take pet to the vet, if deemed necessary, and client is responsible for all charges.
12. Client understands that their pet must have access to veterinary services and sign the GGT Veterinarian Release Form to authorize services and payment of services in case of an emergency.
13. **Payment for pet nanny services is due on or before the first day of service** in the form of cash, Zelle transfer or personal check. In the event of additional, unforeseen visits or other costs (food, supplies, vet fees), payment is due upon the completion of services or a late fee of \$20 will be applied.
14. In the event of a returned check, client must promptly pay entire invoice and all applicable fees via cash or Zelle transfer.
15. Sits that are more than one week in length require a 50% deposit of the total invoice, one month prior to the start date. **GGT requires a ten-day cancellation notice to avoid a service charge of 35% of the total invoice.**

By signing below, the client understands and agrees to the contents of this contract.

Client: _____ Date: _____